

Help Desk

Edge Airport France

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Help Desk


















When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.


Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays in Metropolitan France](#) .

Solutions

 AMInvoicing Aeronautical Billing and Statistics	 AODB Airport Operational Database	 BRS Baggage Reconciliation System
 Cupp-T Connective Use Platform	 Edge Compta	 FiDS Flight Information Display System
 FiMS Flight Information Management System	 HMS Handling Management System	 IATAText Type-B messaging
 L-DCS Local Departure Control System	 PaxTracer Passenger Tracking and Information	 RMS Resource Management System
 Solutions Mobiles	 SuperVision PC / Monitor	 W&B Weight & Balance

Procedures

Materials	
	Cluster Monitoring

Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

Edge Airport



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