

# Help Desk

Edge Airport France



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# Help Desk



When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.

## Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays in Metropolitan France](#) .

# Solutions

 <p>AMInvoicing Aeronautical Billing and Statistics</p>	 <p>AODB Airport Operational Database</p>	 <p>BRS Baggage Reconciliation System</p>
 <p>Cupp-T Connective User Platform</p>	 <p>Edge Compta</p>	 <p>FIDS Flight Information Display System</p>
 <p>FIMS Flight Information Management System</p>	 <p>HMS Handling Management System</p>	 <p>IATAText Type-B messaging</p>
 <p>L-DCS Local Departure Control System</p>	 <p>PaxTracer Passenger Tracking and Information</p>	 <p>RMS Resource Management System</p>
 <p>Solutions Mobiles</p>	 <p>SuperVision PC / Monitor</p>	 <p>W&amp;B Weight &amp; Balance</p>

# Procedures

Materials	
	Cluster Monitoring

# Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

## Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

## Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

## Edge Airport



[eaf\\_ppt\\_201810-001\\_presentationen.mp4](#)

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## Partners & affiliations



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# Edge Airport France

## Airport Manager Solutions

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