

Help Desk

Edge Airport France

Table of Contents

Help Desk

Solutions

Procedures

Hardware

Services

Training

Edge Airport

Partners & affiliations

Edge Airport France

Help Desk


















When you are connected to TeamViewer, please share with us:

- Your airport AITA code;
- The name of the person;
- Your Teamviewer ID;
- Your TeamViewer password.


Support availability

- Support by phone/mail: Monday to Friday from 9h to 18h (UTC+1/2), excluding [public holidays in Metropolitan France](#) .

Solutions

 <p>AMInvoicing Aeronautical Billing and Invoicing</p>	 <p>AODB Airport Operations Database</p>	 <p>BRS Baggage Reconciliation System</p>
 <p>Cupp-T - Plateforme IATA CUPPS</p>	 <p>Edge Compta "(in French)"</p>	 <p>FiDS Flight Information Display System</p>
 <p>FIMS - Guide horaire (in French)</p>	 <p>HMS - Dossier de vol</p>	 <p>IATAText Type-II messaging</p>
 <p>L-DCS Local Departure Control System</p>	 <p>PAXTracer Passenger Tracking and Information</p>	 <p>RMS Resource Management System</p>
 <p>Solutions mobiles</p>	 <p>SuperVision PC / Monitor</p>	 <p>Weight and Balance</p>






Procedures

Materials	
	Cluster Monitoring

Hardware

 Mobile device	 Self-service	 Keyboard / Mouse
 Display	 Printers	 Reader
 Network	 Server	 Workstations

Services

 Network security	 Access Control	 Consumable
 Guarantee, maintenance and delays	 Financing offers	

Training

Edge Airport France est un organisme de formation enregistré auprès du préfet de la région Aquitaine sous le n° 72 24 01553 24.

Edge Airport



[eaf_ppt_201810-001_presentationen.mp4](#)

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